

Community Awareness Ambassador

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| POSITION REPORTS TO: | Stewardship Coordinator & Resource Development |
| TYPE: | Event Volunteer; In-person |
| HOURS OF WORK: | Variable; 2-8 hours per shift |
| LOCATION: | Site of event |

About Yellow Brick House:

Yellow Brick House is a non-profit charitable organization dedicated to providing services to women and children who have experienced violence and abuse. Yellow Brick House provides emergency shelter, counselling and supportive services to abused women and their children in York Region. Services are provided within a confidential environment that facilitates empowerment to help women and their children to rebuild their lives.

Summary of Position:

Under the supervision of the Stewardship Coordinator and Resource Development Team, the Community Awareness Ambassador will be responsible for educating the public about the Yellow Brick House's needs and services, and assist as needed in a variety of fundraising events. These responsibilities include talking to the public at third-party events, setting up and supervising the Yellow Brick House information table, and meeting the needs of the event organizer. The Community Awareness Ambassador must demonstrate a commitment to serving Yellow Brick House clients and to upholding the Yellow Brick House mission. This position is ideal for an individual with strong verbal communication, teamwork, and presentation skills.

Responsibilities:

1. Connect with contact upon arrival
2. Meet needs of event organizer (i.e., set up, runner, registration, server)
3. Set up and staff Yellow Brick House information table
4. Create a warm and welcoming atmosphere to attract people to our information table or booth
5. Connect with and speak to people at community events

6. Be comfortable with knowledge of domestic violence and the need for services in our community
7. Be familiar with the programs that Yellow Brick House offers
8. Talk about our need for financial donations and in some cases accept donations
9. Communicate the organization's current needs for in-kind donations to the public

Requirements:

1. Excellent interpersonal skills, honest communication, positive attitude and ability to carry a professional tone.
2. Ability to adapt, be flexible, and improvise as the situation requires.
3. Excellent teamwork skills, as well as ability to work independently.
4. Knowledge of working with multicultural communities and women's rights issues.
5. A "clear" police vulnerable sector screening is required.
6. Proof of full vaccination.

Orientation/Training:

1. Program orientation conducted by Resource Development Department
2. Third-party event instructions provided by event organizer
3. Shadowing lead at various events

Working Conditions:

1. Works in a comfortable environment either inside or outside in typically pleasant conditions. Typical conditions are such that no risk of any injury or harmful effect is likely.
2. Must be able to stand for extended periods of time.
3. Must be able to lift 35 ILBS.

Benefits and skills learned from volunteering:

1. Peer networking opportunities
2. Mission, Vision and Values of Yellow Brick House
3. Knowledge of working with multicultural organization and gendered based violence issues

Please submit resume providing your interest in applying to this position in confidence to volunteering@yellowbrickhouse.org